

STATE My Path

How to Speak Persuasively, Not Abrasively

WHAT skills	Share your facts Start with the least controversial, most persuasive elements from what you've seen or heard.
	Tell your story Explain what you're beginning to conclude and why you're concerned.
	Ask for understanding Help me understand How do you see it? What's your view? What are your facts and your stories?
HOW skills	Talk tentatively State your story as a story – don't disguise it as a fact. Encourage testing Make it safe for others to express differing or even opposing views.